

Item 2.1a Insights Intelligence Tracking Tool

Issue		Jun-18	Jul-18	Oct-18	Nov-18	Notes
	Page No.	Description	Description	Description	Description	
Differences in IP activity – previous to latest	4 - 14	-31%	-35%	-16%	-18%	Not closing
Differences in OP activity – previous to latest	4		1%	-20%	-28%	Growing
Consultant Surgeons	9		41	20	20	
Critical care rating reducing	15	Rising ICNARC mortality	Rising ICNARC mortality	Rising ICNARC mortality	No change	
Mortality alerts	16 & 34		2	4	4	With Panel (AMI, CABG Other, Atherosclerosis) FU (AMI) Page 33
Patient-led assessment of privacy dignity wellbeing	17		89.3	96.8	96.8	PLACE assessment
Cancelled operations	17 & 25	Worse than national	Worse than national	Much worse than national	Much worse than national	
Occupied beds to Nurses	18		1.21	1.19	1.16	Same as national comparator
Involvement in decisions	19		8.6	8.3	8.3	See survey
Turnover for other clinical staff	21	Worse than last period	Worse than last period	Same as last period	Same as last period	
Enhanced monitoring GMC	21	Remains	Remains	Remains	Remains	Nov-18
AMI mortality outlier	23	CQC follow up	CQC follow up	CQC follow up	CQC follow up	2018 Letter to be sent closing case following engagement. 2017?
Atherosclerosis mortality outlier	26	Not being pursued	Not being pursued	Not being pursued	Being pursued	First part of two
CABG Other mortality alert	24			New case	Being pursued	Much worse than national comparator; second part of two
RTT Medicine	23		Reduction	Same as last period	Same as last period	Complete pathways now not used
NELA audit - preop documentation	24	Worse	No change	No change	No change	LHCH excluded
NELA audit - seniors in theatre	24	Worse	No change	No change	No change	LHCH excluded
ICNARC mortality - all	28	Deterioration	Deterioration	Deterioration	No change	
ICNARC mortality - low risk	28	Deterioration	Deterioration	Deterioration	No change	
RTT diagnostics	30		Much worse	Much worse	No change	
Median incident reporting time	33	54	23	22	No change	Compared to 30 in other Trusts
Incident reporting	33	Bottom Q	Improved	Same as last period	Same as last period	Timeliness improved (22d vs 30d) but reporting rate remains in 3rd tercile
Pressure ulcers	32		Reduced	Elm	Critical care	
UTI's	32		Reduced	Elm	Elm	
ICNARC - non clinical transfers	41	0	0.4	Within expected range	Within expected range	
ICNARC mortality - all	41	1	0.9	Within expected range	Within expected range	
ICNARC mortality - low risk	41	0.8	0.7	Within expected range	Within expected range	
Patients seen by a Cancer Nurse Specialist	38	84.8	84.8	84.8		Results presentation changed. Hyperlink not working. Excluded?
Patient experience survey	56	declined in emotional support, help from social care and changes to admission date (2016)	declined in emotional support, help from social care and changes to admission date (2016)	getting understandable answers from doctors, involvement in decisions (2017)	No change	